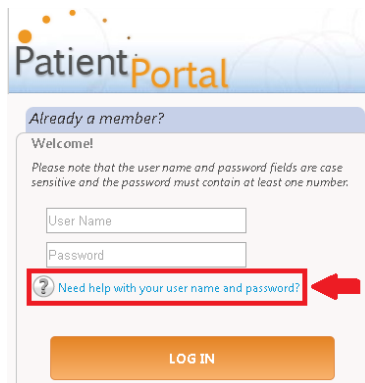


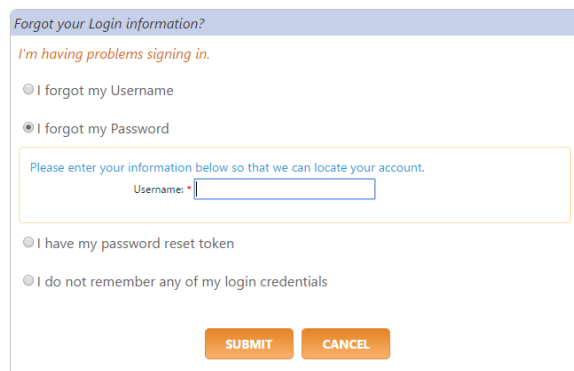
There are four different methods that can be used to obtain or reset your patient portal login information.

1. Navigate to <https://nextmd.com>
2. Within the section 'Already a member?', click **Need help with your user name and password?**



3. Choose the scenario that fits your situation:

Scenario	Method
You do not remember your Username	Click "I forgot my Username"
You do not remember your Password	Click "I forgot my Password"
You do not remember your Username or Password	Click "I do not remember any of my login credentials"
You are still having trouble trying to login and have been given a password reset token by a Kennedy CHC staff member.	Click "I have my password reset token"



4. Follow the on-screen instructions to complete your password retrieval.
  - a. You may also receive an e-mail with any additional instructions.