

**Word/PDF copy of Hannah Boorstein's Community Resource Guide for Transgender and/or Nonbinary Patients (Reformatted and lightly edited)**

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## I. Healthcare Resources

### **Edward M. Kennedy Community Health Center**

**Description:** Federally Qualified Community Health Center that provides medical, dental, optometry, nutrition counseling, women's health, urgent care, pharmacy, behavioral health, laboratory work, health education, HIV/AIDs treatment, and and school based services. Many languages are spoken at the clinic and a variety of interpreters are available.

**Main website:** <https://www.kennedychc.org/>

**Main phone:** 1(800) 853-2288

**Locations:**

19 Tacoma Street, Worcester, MA, 01605

354 Waverly Street, Framingham, MA, 01702

42 Cape Road, Milford, MA, 01757

*LGBTQ+ services are available:*

**LGBTQ+ services website:** <https://www.kennedychc.org/services/lgbt-information>

**Trans specific healthcare:** To establish care with the transgender clinic call 1-800-853-2288 and ask for an appointment with Dr. McMahan. Gender affirming hormone therapy and trans health care are available.

### **Gender Affirming Care and Services Program at Family Health Center of Worcester**

**Description:** A unique social worker led gender affirming care program staffed by multidisciplinary providers. This program uses the informed consent model. This program is currently able to provide care for those 18 years of age and above. FHCW is a federally qualified community health center, so those without insurance can still receive care.

**Staff:** Héctor Pérez, LICSW, MSW/BSW, Rebecca Thal, FNP, Benjamin Alfred, FNP, and Shawna Hershberger, LICSW. All staff are bilingual (English and Spanish).

**Current website:** <http://www.fhcw.org/en/healthservices/lgbtqhealthservices>

**Use this link to be placed on the waitlist for an**

**appointment:** <https://app.smartsheet.com/b/form/053425f9e6134748851afa2163eec19b> - use link to get added to wait list - 18 years and over

**Contact number:** (508) 860-7930

**Address:** 26 Queen Street, Worcester, MA 01610

### **Cardiologist Specialty- John Tumolo MD FACC/FACP**

**Address:** 100 South St, Southbridge, MA

**Phone:** (508) 765-0636

**Services:** Provider treats LGBTQ+ patients for cardiology.

### **Worcester Spine Center- Dan Hargrove, DC.**

**Services:** Chiropractic. Has one gender non-specific bathroom.

**Address:** 679 Pleasant St, Worcester, MA, 01608

**Phone:** (508) 792-2990, Fax (508) 792-2996.

**Email:** [danhargrove3@yahoo.com](mailto:danhargrove3@yahoo.com).

## Planned Parenthood of Worcester

**Website:** [www.plannedparenthood.org](http://www.plannedparenthood.org)

**Phone:** (800) 258-4448

**Address:** 470 Pleasant Street Worcester, MA 01609

**Hours:** \*Telehealth and online booking available\* (Monday: 8am-6 pm/ Tuesday: 8am-6pm/ Wednesday: 8am-7pm/ Thursday: 8am-5pm/ Friday: 8am-4pm/ Saturday: 8am-4pm)

### Services:

- Open to people of all gender identities and sexual orientations
- Included services: gender-affirming hormone therapy, STD testing, physical exams, birth control, referrals, other reproductive services.
- Additional services: Sexual Health Counseling and Referral Hotline. Call (800) 258-4448, Option #3. All calls to hotline are: Confidential, Anonymous, 100% free of charge

## AIDS Support Group Cape Cod

**Services:** Free STI testing (including HIV), free PreP, free safer sex supplies, free Narcan, information on stopping an OD, clean needle exchange (not at Falmouth location), addiction services, etc.

**Location(s):** Provincetown, MA, Hyannis, MA, Martha's Vineyard, MA, Falmouth, MA.

**Contact person(s):** Provincetown Drop in Center Manager - Peter Johnston **Phone:** (508) 487-8311. **Email:** [pjohnston@asgcc.org](mailto:pjohnston@asgcc.org)

**Website:** <https://www.asgcc.org/>

## AIDS Project Worcester

**Client Services (for those living with and affected by HIV/AIDS):** Medical case management, positive prevention services, housing assistance, transportation, emergency assistance, nutritional services, legal assistance (civil), medication adherence programs, permanency planning, peer support services, a speakers' bureau, and mental health counseling.

**Prevention and Screening Services:** Counseling and screening for HIV/Hepatitis C (HCV), gonorrhea and chlamydia, and syphilis; Narcan training, enrollment, and distribution; the Syringe Services Program (needle exchange) for the city of Worcester; gay, lesbian, bisexual, transgender (GLBT) outreach including SWAGLY (Supporters of Worcester Area Gay and Lesbian Youth), a weekly drop-in youth support group; HIV and sexually transmitted infection (STI) prevention services; outreach and prevention services; harm and risk reduction services; and education and emotional support services.

### Location(s):

**Current temporary location:** Client services: Denholm Building Suite 150, 484 Main St, Worcester MA. By appointment only. (508) 668-9246. Prevention and Screening Services: 19 Temple St Worcester MA 01604 (Across from St. John's Church). (508) 755-3773

**Permanent location:** 85 Green Street Worcester, MA 01604 (entrance at 7 Gold Street)

**Website:** <https://www.aidsprojectworcester.org/>

## Massachusetts Alliance of Portuguese Speakers (MAPS)

**Services:** Health promotion/education on HIV/STIs and social support services to the Portuguese-speaking/Spanish-speaking men who have sex with other men.

**Address:** 24 Union Street Suites 8 & 10 Framingham, MA

**Link to other MAPS office locations:** <https://maps-inc.org/office-locations/>

**Phone:** (508) 397-9051

**Website:** [www.maps-inc.org](http://www.maps-inc.org)

## **A Positive Place**

**Description:** Comprehensive HIV care and prevention in Western MA since 1991.

**Services:** Medical and social case management, government benefits, health insurance, drug reimbursement and application/advocacy, housing search, rental and utility assistance, HIV education, positive prevention, risk reduction, peer navigation, recovery support and coaching, crisis management, medical transportation and emergency food assistance, and referral to treatment for legal, dental, counseling, and other resources.

**Website:** <https://www.cooleydickinson.org/programs-services/hivaids/>

**Phone:** (413) 586-8288

**Address:** 2 Conz St, Northampton, MA 01060

**All Treatment Services:** LGBTQIA+ friendly substance use disorder services and centers.

**Website for LGBTQIA+ friendly rehabilitation services:**

<https://www.alltreatment.com/lgbtqia-friendly-alcohol-and-drug-rehab-centers/>

**Main number:** (269) 248-5793

**24 hour confidential treatment specialist:** (269) 248-5248

## **Edward M. Kennedy Community Health Center: MAT Program**

**Description:** Any adult can seek treatment for substance use disorder through the MAT program. You do not need a referral or to be a patient at EMK. The MAT program treats alcohol and opioid use disorders primarily.

**Medications offered:** buprenorphine (Suboxone), injectable buprenorphine (Sublocade) and long-acting injectable naltrexone (Vivitrol).

**Other services offered:** Psychotherapy.

**Address:** 19 Tacoma Street Worcester, MA

**Phone:** (508) 595-1550

**Website:** <https://www.kennedychc.org/services/sud>

## **GRIT Holyoke**

**Description:** New 16 bed residential rehabilitation services program. Funded by the Bureau of Substance Abuse Services. This program opened Spring 2020. Adults 18+ with both a substance use disorder and a moderate to severe mental health diagnosis who identify as part of the LGBTQ community are welcome.

**For information about this specific program:**

**Phone:** (413) 233-5326

**Contact person:** Christine Palmieri

**Christine's email:** [cpalmieri@mhainc.org](mailto:cpalmieri@mhainc.org)

**General GRID information:**

**Phone:** 844-642-9355, Option 1

**Email:** [GRIT@mhainc.org](mailto:GRIT@mhainc.org).

## **Elm Park Dental**

**Dentist:** Dong Mei Yang, DMD.

**Description:** Office has gender nonspecific bathrooms. Provider currently treats LGBTQIA+ patients. Provider has experience with HIV+ patients.

**Address:** 111 Elm St. #202, Worcester, MA 01609

**Phone:** (508) 755-9231.

**Email:** [dmyang@elparkdental.com](mailto:dmyang@elparkdental.com).

**Website:** <http://elparkdental.com/>

## **Youth Gender Services at UMass Medical- University Campus**

**Address:** Children's Medical Center, University Campus, 55 Lake Avenue North Worcester, MA 01655

**Phone:** To make an appointment, call 855-UMASS-MD

Penny Feldman MD (Pediatric Endocrinology)- Telephone: (774) 441-8081

Diane Blake MD (Adolescent Medicine)- Telephone: (774) 442-2882

**Website:** [www.ummhealth.org/umass-memorial-medical-center/services-treatments/childrens-medical-center/services-we-provide/adolescent-medicine](http://www.ummhealth.org/umass-memorial-medical-center/services-treatments/childrens-medical-center/services-we-provide/adolescent-medicine)

**Services:** Specialized transgender or gender non-conforming care. Treatment options include assistance with exploration of gender identity, treatments that block puberty and hormone therapy for gender transition, along with coordinating access to critical resources, such as support groups and referral to a gender therapist.

## **Dr. Anna McMahan (Edward M. Kennedy Community Health Center)**

**Services:** Family Medicine Services. Services only available to patients of Edward M. Kennedy Community Health. EMK practices the informed consent model for gender affirming hormone therapy (no referral or letter from a therapist required).

**Address:** 19 Tacoma Street Worcester, MA

**Contact:** (508) 852-1805

## **Transgender Health Program at Fenway Health**

**Medical Director:** Julie Thompson, PA-C

**Services:** Practices the informed consent model for gender affirming hormone therapy (no letter or referral from a therapist required). Other transgender and non-binary health services available.

**Address:** 1340 Boylston Street Boston, MA

**Email:** [transhealth@fenwayhealth.org](mailto:transhealth@fenwayhealth.org)

**Program phone line:** (857) 313-6589

**Phone number for appointments:** (617) 927-6000

**Website:** <https://fenwayhealth.org/care/medical/transgender-health/#:~:text=If%20you%20are%20not%20a,appointment%20to%20discuss%20hormone%20therapy.>

### **Trans Health Northampton**

**Services:** Adult primary care, pediatric primary care, mental healthcare, gender affirming hormonal care, and community support and engagement for transgender, gender diverse, and non-binary individuals.

**Website:** <https://www.transhealth.org/>

**To become a new patient:** <https://hipaa.jotform.com/211864549659067>

**For returning patients:** (413) 341-9400

## **Dr. Joyce McIntyre**

**Description:** Plastic surgeon. May or may not be using the informed consent model.

**Services:** Performs Facial Cosmetic & Reconstructive Surgery at UMass Memorial Medical Center (Hahnemann campus).

**Phone:** (508) 334-5958

**Address:** 281 Lincoln Street Worcester, MA 01605

**Website (profile):** [https://physicians.umassmemorial.org/details/3335/joyce-mcintyre-plastic-and-reconstructive-surgery-surgery-uxbridge-worcester?utm\\_source=datamanager&utm\\_medium=organic&utm\\_campaign=listing](https://physicians.umassmemorial.org/details/3335/joyce-mcintyre-plastic-and-reconstructive-surgery-surgery-uxbridge-worcester?utm_source=datamanager&utm_medium=organic&utm_campaign=listing)

## **The Spiegel Center: Advanced Facial Aesthetics**

**Services:** This center offers various surgical and non-surgical cosmetic procedures, including Gender Confirming Facial Surgery (Facial Feminization Surgery). This practice can offer payment plans and different financing options.

**Main website:** <https://www.drspiegel.com/>

**Link to Gender Confirming Facial Surgery page:** <https://www.drspiegel.com/ffs-facial-feminization-surgery/>

**Phone:** (617) 566-3223

**Address:** 335 Boylston St., Newton MA 02459

**Financing information (video about insurance coverage):** <https://www.drspiegel.com/facial-plastic-surgeon-office-boston/financing/>

## **Cooley Dickinson Health Care**

**Description:** Inclusive healthcare for LGBTQ patients, families, and employees in Western MA. Cooley Dickinson Health Care Director of LGBTQ Health Services: J. Aleah Nesteby, MSN, FNP. She has expertise in LGBTQ health, reproductive healthcare, and STI prevention.

**Website:** <https://www.cooleydickinson.org/about-us/commitment-to-community/lgbtq-care/>

**For more information on LGBTQ resources:** [LGBTQombudsman@cooleydickinson.org](mailto:LGBTQombudsman@cooleydickinson.org)

**Main hospital phone number:** (413) 582-2000

**Address:** 30 Locust St, Northampton, MA 01060

### **Center for Transgender Medicine and Surgery at Boston Medical**

**Services:** Gender affirming surgeries and non-surgical services (gender affirming primary care, behavioral therapy, endocrinology, voice therapy, etc.).

**Phone:** (617) 638-1833

**Email:** [transgender.center@bmc.org](mailto:transgender.center@bmc.org)

**Website:** <https://www.bmc.org/center-transgender-medicine-and-surgery>

**Address:** One Boston Medical Center Place Boston, MA 02118

## **Oxbow Primary Care**

**Description:** Cooley Dickinson's newest primary care practice. Providers have specialties in prenatal care, obstetrics, birth, pediatrics, and LGBTQ care. All providers at Oxbow are committed to creating an LGBTQ-friendly space.

**Website:** <https://www.cooleydickinson.org/programs-services/primary-care/oxbow-primary-care/>

**Phone:** (413) 586-9313

**Address:** 15 Atwood Drive Suite 201 Northampton, MA, 01060

### **Danielle O'Banion, MD**

**Description:** Dr. Hadley works at Hadley Family Medicine (affiliated with Cooley Dickinson Health Care). She specializes in sexual health and LGBTQIA care.

**Phone:** (413) 586-6020

**Website:** <https://www.cooleydickinson.org/doctors-providers/danielle-obanion-md/>

**Address:** 234 Russell Street, Suite 7 Hadley, MA 01035

## II. Mental Health Resources

### **Karen Spinks - Counselor, LMHC**

**Services:** Specialties include emotional disturbance, anger management, and infidelity. LGBT welcome. Saturday morning appointments available in Worcester location.

**Accepted Insurance Plans:** All Ways Health Partners, Anthem, Anthem EAP, Blue Care Network, Blue Cross, Blue Shield, Blue Cross and Blue Shield, Cigna, Harvard Pilgrim, Optum, Private pay - \$100.00, Tufts, United Healthcare

**Email:** kspinks.lmhc@gmail

**Address:** 55 Beechmont St Worcester, MA 01609

**Phone:** (781) 336-0091

### **Anthony Rofino- Counselor, LMHC**

**Services:** Phone and video counseling available. Specialties include relationship work and transgender care. Areas of interests include (but are not limited to): depression/anxiety, life transitions, college mental health, LGBTQIA+ issues, emotion regulation, and family work. Experience working with the LGBTQIA+ community, working with children/adolescents, and relationship work.

**Accepted Insurance Plans:** BMC Health Net, Blue Cross, Blue Shield, Blue Cross and Blue Shield, Harvard Pilgrim, Optum, Tufts, United Healthcare

**Address:** 30 Park Avenue Worcester, MA 01605

**Phone:** (774) 415-0003

### **Will Dempsey- Clinical Social Work/Therapist, LICSW (He/Him)**

**Services:** Specializes in Anxiety, Depression, and Transgender Mental Health. Offers Telehealth.

**Accepted Insurance Plans:** Blue Cross, Blue Shield, Blue Cross and Blue Shield, Out of Network

**Address:** 217 Hanover St. Boston, MA 02113

**Phone:** (857) 877-3999

### **Jeanne Wess, LICSW**

**Address:** 48 Cedar Street Worcester, MA

**Phone:** (508) 754-7178

**Insurances accepted:** Blue Card PPO, Blue Cross and Blue Shield, Blue Cross Blue Shield HMO, Blue Cross Blue Shield POS, Blue Cross Blue Shield PPO, and Blue Shield Medicare Advantage.

### **Diane Ellaborn, LICSW**

**Services:** Works with trans adults and adolescents, provides clinical letters for CHT.

**Website:** 152 Edmands Road Framingham, MA

**Phone:** (508) 788-5406

**Insurance:** Accepts Medicare and may accept other insurances.

### **Noreen Conlon, LMHC**

**Services:** Long history of working with transgender clients

**Practice:** Life Guidance of Central Mass

**Address:** 71 Main Street Westminster, MA

**Phone:** (978) 827-5389

**Insurance:** Blue Card PPO accepted (may accept other insurances as well).

### **Dr. Eunice Aviles, PsyD, LMHC**

English/Spanish bilingual (tele-health only)

**Address:** 338 Highland Street Worcester, MA

**Website:** <https://www.euniceaviles.net/>

**Phone:** (413) 657-6104

**Cost per Session:** \$165 - \$195. Pay By: American Express, Cash, Check, Discover, Health Savings Account, Mastercard, Visa.

**Accepted Insurance Plans:** BCBS (Massachusetts), Cigna (Massachusetts), Commonwealth Care Alliance (CCA), Tufts (Massachusetts), and out of network.

**Specialities:** Trans health, sex therapy, depression. Provider is polyamory aware and supportive of multiple partner relationships.

### **Caroline Durning, MSW**

Only takes patients who receive primary care at Kennedy Community Health.

**Address:** Tacoma Street Worcester, MA

**Phone:** (508) 852-1805

**Insurances accepted:** Blue Cross Blue Shield and Tufts Health Plan (other plans may be accepted).

### **Caitlyn Dunham, LICSW Psychotherapist**

"Warm, affirming psychotherapy for healing and growth"

**Specialized trainings:** gender transitions, trauma recovery, therapy for children ages 6 years and under and their families, and mental health consultations for day care staff.

**Website:** <https://caitlyndunham.com/about/>

**Phone:** (508) 731-8413

**Address:** 489 Washington St. Suite 204 Auburn, MA 01501

**Secure Email:** [caitlyn@caitlyndunham.sprucecare.com/](mailto:caitlyn@caitlyndunham.sprucecare.com/)

**Insurances accepted:** Beacon, Blue Cross Blue Shield, Tufts, and Fallon.

**Cost per session without insurance:** \$120-\$140.

### **Pathways for Change**

**Description:** Pathways for Change seeks to provide services for those affected by sexual violence and end the cycle. This program has designated itself as a LGBTQ safe zone.

**Website:** <https://www.pathwaysforchange.help/pfc/mission/>

**24 hour hotline:** 1 (800) 870-5905

**Video phone:** (508) 502-7681 (Monday-Friday, 9am-5pm)

**Address:** 588 Main Street Worcester, MA 01608.

Satellite locations in Fitchburg, Gardner, North Brookfield, and Southbridge.

### III. Legal and Political Advocacy

#### **National Center for Transgender Equality- ID Documents Massachusetts**

**Services:** Overview on process of changing name/gender on MA Drivers License, Birth Certificate, and other documents including for minors, links available to necessary forms and locations of where to file.

**Website:** <https://transequality.org/documents/state/massachusetts>.

**Phone:** (202) 642-4542

#### **Massachusetts Transgender Political Coalition- Trans ID Project**

**Services offered:** *Guidance through name and gender changes on all legal documents.* In Massachusetts, you do not need to be on hormones, have had surgery, or have a note from a therapist to change your name. To help you with your name and gender marker change process, MTPC has organized a suggested order in which to change your documents and a checklist of all of the required documentation for each step. The 'Name and Gender Marker Checklist' can be accessed here. Help with name and gender marker change process, paperwork completion, and court appearance are also available at this site. This site contains all necessary paperwork and information to guide you through ID changes.

**Website:** <https://www.masstpc.org/identity-documents/>

**Office phone:** (617) 778-0519

**Mobile phone:** (617) 286-9334

**Email:** [info@masstpc.org](mailto:info@masstpc.org)

#### **Massachusetts Coalition Against Discrimination- Worcester**

**Services:** File a complaint of gender-based discrimination (housing, employment, or public accommodation). If you believe you have been discriminated against, you should contact MCAD within 300 days of the incident.

**Website:** <https://www.mass.gov/locations/mcad-worcester-office>

**Address:** 484 Main Street, Room 320, Worcester, MA 01608

**Email:** [mcad@mass.gov](mailto:mcad@mass.gov)

**Phone:** (508) 453-9630

#### **Transgender Map**

**Services:** This site has many helpful items about the transition path, including workplace issues, coming out, legal issues, family, financing medical care, safety, sexuality, and much more. It also has specific information on changing names, drivers licenses, birth certificates, and dealing with insurance that is pertinent to both MTFs and FTMs.

**Website:** [www.tsroadmap.com](http://www.tsroadmap.com)

#### **Worcester Police Department LGBT Liaison**

**Services:** Acts as a liaison between the Worcester Police Department and victims of crimes. Works with LGBTQ community organizations to raise awareness of LGBTQ police resources.

**Designated Officer Liaison:** Officer Sharon McQueen: (508) 688-0229

**Address:** 9-11 Lincoln Square, Worcester, MA, USA

**Phone:** (508) 799-8600

## **Gay and Lesbian Advocates & Defenders (GLAD)**

**Description:** GLAD is New England's leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status, and gender identity and expression.

**Contact:** Phone: 617 426 1350 Fax: 617 426 3594

**Email:** gladlaw@glad.org

**Website:** glad.org

**Legal Info Line:** 1 (800) 455-GLAD

**Address:** 18 Tremont St, Suite 950 Boston, MA 02108

**Services:** GLAD tackles legal cases dealing with the following issues: access to justice, aging, discrimination, employment, healthcare, HIV/AIDS, immigration, marriage and relationships, parenting, policing/prisons/criminal justice, pride, racial justice, transgender rights, violence and harassment, youth issues, etc.

## **Community Legal Aid**

**Services:** Community Legal Aid, Inc. (CLA) is the free civil legal aid provider for residents of the five counties of Central and Western Massachusetts.

**CLA specializes in:** Housing/homelessness, employment and government benefits, family law and domestic abuse, elder law, veteran services, education law, CORI/re-entry, and impact litigation.

**Address:** 405 Main St, Worcester, MA 01608. Other offices in Fitchburg, Northampton, Pittsfield, Springfield, and satellite offices in Greenfield, Holyoke, Milford, North Adams, and Southbridge.

**Contact:** (855) CLA-LEGAL (855-252-5342) or 508 755 3260.

**Website:** <https://communitylegal.org/>

## **Law Office of Leila J. Wons, ESQ.**

**About:** Leila concentrates on family law including: divorce, modifications, contempt, adoption, restraining orders, paternity and same sex domestic relation matters. Leila has experience working with transgender parents and children.

**Information on LGBTQ legal matters:** <https://www.wonslegal.com/family-law/same-sex-domestic-relations-matters/>

**Address:** 1900 Park Drive, Westborough, MA 01582.

**Contact:** Phone 508 986 9406.

**Website:** <https://www.wonslegal.com/>

**Languages spoken:** English and Spanish

## **Daviau Law Offices**

**Services:** LGBT Estate Planning

**Address:** 255 Park Ave., Suite 1000 Worcester, MA

**Phone:** (508) 425-4270

**Website:** <https://www.daviaulaw.com/estate-planning/estate-planning-for-same-sex-couples/>

## **Lian, Zarrow, Eynon, Shea, and Spofford Attorneys at Law**

**Services:** Family law, elder law, estate planning, wills, and trusts, Same Sex Family Law.

**Address:** 34 Mechanic Street Worcester, MA

**Phone:** (508) 799-4461

**Website:** <http://www.lianzarrow.com/lzesma.firmsitepreview.com/Family-Law/Same-Sex-Family-Law.html>

## **LGBT Asylum Support Task Force**

**Services:** Supports LGBT political asylum seekers.

**Address:** 484 Main Street Worcester, MA: Denholm Building, Room 320

**Phone:** (508) 799-4461

**Website:** <http://www.lgbtasylum.org/>

## **Mass Commission on Discrimination**

**Services:** Eliminates discrimination in MA by identifying and prosecuting discrimination in the areas of employment, housing, public places, access to education, lending, and credit.

**Address:** 1 Ashburton Place, Suite 601 Boston, MA

**Phone:** (617) 994-6000

**Website:** <https://www.mass.gov/orgs/massachusetts-commission-against-discrimination>

## **Mediation Advantage Services**

**Services:** Mediation Advantage Services represents LGBTQ community members in matters of family law (divorce, marriage, unmarried domestic partnerships, adoption, etc). Estate planning services provided to same sex couples.

**Address:** 45 Linden Street Worcester, MA

**Phone:** (508) 795-1557

**Website:** <http://www.mediationadvantage.com> (<https://www.mediationadvantage.com/divorce-mediation/same-sex-marriages/>)

## **Wade & Horowitz LLC**

**Description:** Wade & Horowitz LLC provides legal services to assist with Estate Planning (from basic Wills to Trusts & Tax Planning), Elder Law including Medicaid and Disability Planning and Guardianships and Probate Administration and Litigation. This firm has experience working with same sex and families.

**Address:** 1309 Beacon Street Second Floor Brookline, MA

**Phone:** (617) 738-1919

**Website:** [www.wadehorowitz.com](http://www.wadehorowitz.com).

## **GLMA**

**Description:** GLMA's mission is to ensure safety of LGBTQ/SGM individuals in the work place and in their learning environments. GLMA utilizes advocacy, education, and research in their services.

**Website:** <http://glma.org/>

**Address:** 1629 K Street NW, Suite 300 Washington, DC 20006

**Phone:** (202) 600-8037

**Email:** [info@glma.org](mailto:info@glma.org)

## **Lambda Legal**

**Description:** Oldest and largest national legal organization seeking to secure civil rights for LGBT individuals and those living with HIV. They engage in litigation, education, and policy work. Clients do not pay for services.

**Website:** <https://www.lambdalegal.org/>

**Address:** 120 Wall Street, 19th Floor, New York, NY 10005

**Phone:** (212) 809-8585

## IV. Housing and Financial Resources

### Safe Homes

**Services:** Safe Homes is a program of the Bridge of Central Massachusetts for gay, lesbian, bisexual, transgender, and questioning (GLBTQ) young people between the ages of 14 and 23. The program is led by youth and professional staff, as well as volunteer adult advisors.

**At the Drop in Center:** Support group (ages 14-23), HIV testing, free dinners, gender affirming supplies, food pantry, free bus passes, employment specialist, housing specialist, peer support.

**Other free services:** Counseling services, referrals to other services, and trainings on providing LGBTQIA+ services.

**Address:** 4 Mann Street, Worcester, MA 01602

**Phone:** (508) 755-0333 Fax: 508.755.2191

**Safe Homes Worcester Email:** [laura.farnsworth@openskycs.org](mailto:laura.farnsworth@openskycs.org)

**Safe Homes North Email:** [renn.duffey@openskycs.org](mailto:renn.duffey@openskycs.org).

**Website:** <http://www.safehomesma.org/index.html>

### Transgender Emergency Fund

**Description:** TEF was created to provide critical assistance to low-income transgender people. Through the fund's intervention, trans people in Massachusetts have been able to avoid homelessness, maintain access to health care, and live with greater dignity and stability.

**Services:** Hormone replacement therapy prescription co-pays, personal hygiene supplies, homelessness prevention, rental startup money, winter clothing, transportation to medical appointments, and new IDs with accurate gender markers.

**Website:** <https://transemergencyfund.org/>

### LGBT Asylum Support Task Force

**Services:** The LGBT Asylum Support Task Force is a community-based organization of volunteers dedicated to supporting and empowering LGBT individuals who are seeking asylum or refuge in the United States. Provide housing, food, and connection to legal, medical and mental resources at other local agencies.

**Address:** 6 Clover Street, Worcester, MA 01603

**Phone:** (774) 261-8199

**Email:** [info@lgbtasylum.org](mailto:info@lgbtasylum.org)

### The Greater Worcester Housing Connection

**Services:** As part of a collaborative community effort to reduce and eliminate homelessness, the Greater Worcester Housing Connection provides permanent housing solutions along with services and linkages to resources that include employment, health and behavioral health, education and income maximization opportunities delivered in an individualize approach toward the goal of enhanced self-sufficiency.

**Phone:** (508) 757-0103

**Website:** [www.smoc.org/greater-worcester-housing-connection](http://www.smoc.org/greater-worcester-housing-connection)

## **The Jim Collins Foundation**

**Description:** The JCF's mission is to fund gender-affirming surgeries for transgender people.

**Website:** <https://jimcollinsfoundation.org/>

**Mailing address:** PO Box 7097, New York, NY 10150

**Contact them:** <https://jimcollinsfoundation.org/contact-us/>

## V. Peer/Family Support and Community Connections

### Trans Community of New England

**Services:** Workshops, Conferences, Virtual gatherings, in-person discussion groups, resource directory, and more community connection events

**Description:** Trans Club of New England hosts free virtual workshops every Wednesday from 7-8pm Eastern Time. If you are transgender or non-binary, or an ally, join to learn more about topics such as transgender medical care, financial, legal, and political concerns, wellness, as transition advice.

**Website:** [www.tcne.org](http://www.tcne.org)

### You're Not Alone Discussion Group by Trans Community of New England

- **Meetings:** Every month on the 2nd Thursday, at 6:00 PM, usually wrapping up around 8:00 PM.
- **Address:** 30 Guinan St, Waltham, MA 02454
- **Contact person:** Brenda Thompson, at: [brendafran@comcast.net](mailto:brendafran@comcast.net)
- **Website:** [www.tcne.org/youre-not-alone-discussion-group/](http://www.tcne.org/youre-not-alone-discussion-group/)
- 

### Trans & Questioning Support Group & NCTA—North Central Transgender Alliance

**Meetings:** Meets 2nd Thursday of every month in the Leominster/Fitchburg area. Closed support group, not a therapy group.

**Age Range:** 16+

**Phone:** (978) 466-8330

**Email:** [nctransalliance@yahoo.com](mailto:nctransalliance@yahoo.com)

**Website:** <http://transcaresite.org/?p=1841>

### Trans4mations

**Description:** An educational drop-in group for transgender, gender variant, and questioning individuals. This group is limited to individuals ages 18-35 years.

**Address:** 85 Green St. Worcester, MA

**Phone:** (508) 755-3773

**Meets:** Mondays from 6:00-8:00 pm.

### New Horizons Support Group

**Meetings:** Meets Sundays 6 pm – 8 pm at Vibes

**Address:** 116 Water Street, Worcester, MA 01604

**Contact Information:** GLBT Dept. of AIDS Project Worcester, Inc.

**Phone:** (508) 755-3773

**Email:** [glbt@aidspjctworccester.org](mailto:glbt@aidspjctworccester.org)

### MassBATS: Boston Trans Support

**Services:** BATS is a support group for trans\* and non-binary young adults (late teens-mid 30's) from the Boston area, and Eastern Massachusetts. Support in understanding your gender identity, help with coming out or transitioning, emotional support, a sense of community, a place where you belong, or just

to meet relatable people. BATS is an LGBTIQ friendly safe space, with confidentiality respected among members.

**Website:** [www.massbats.org](http://www.massbats.org)

Weekly Meetings in Cambridge

## **Greater Worcester Parents Families and Friends of Lesbians and Gays (PFLAG)**

**Services:** Weekly support group meeting. The Greater Worcester PFLAG provides a safe, confidential and supportive environment for all GLBTQ people and families and friends offering support, education, and advocacy.

**Meeting Dates:** Third Wednesday of each month from 7PM - 9PM.

**Location(s):** 4 Mann Street, Worcester, MA

**Phone:** (508) 631-2699

**Website:** [pflagworchester.org](http://pflagworchester.org)

## **Transgender and Nonbinary Friendly Bars & Nightclubs**

**A-House**, 6 Masonic Pl., Provincetown, MA 02657. (508) 487-3821

**Art Bar**, 90 Commercial St., Worcester, MA 01608. (508) 754-7742

**Club Café**, 209 Columbus Ave, Boston, MA 02116. (617) 563-0966

**Frontier**, 19 Pearl St., Springfield, MA. (413) 734-8528

**Jacque's**, 81 Broadway, Boston, MA. (617) 426-8902

**Randolph Country Club**, 44 Mazzeo Dr. Rt. 139, Randolph, MA. (617) 961-2414

**Underground Bar**, 293 Commercial St, Provincetown, MA 02657. (508) 413-9648 (\*GNB \*TGE)

## **Trans Lifeline**

**Description:** "Trans Lifeline is a trans-led organization that connects trans people to the community, support, and resources they need to survive and thrive."

**Services:** ID changes, aging, antiracism and police concerns, coming out, conferences, criminal justice, disabilities, domestic violence, Spanish resources, gaming, education on terms, healthcare, immigration/detention/undocumented support, intersex topics, legal support, gender transitions, mental health, mutual aid funds and public assistance, non-binary and genderqueer resources, online harassment, hotlines/warm-lines, self-care, sex work, shelter and housing, social transitions, support groups, how to support a trans loved one, trans specific resources, trans history and art, veteran resources, work, and youth resources.

**Website:** <https://translifeline.org/>

**Phone:** (877) 565-8860

## **Greater Boston PFLAG**

**Description:** PFLAG is a group of parents, families, friends, and LGBTQ+ people. Their goal is to create a safe and inclusive community through support, education, and advocacy. Spanish resources available.

**Services:** Support meetings, confidential telephone support, parent-to-parent support, publications, safe schools programs (teach/student trainings), speaker bureau, community forums, scholarships, PTA/PTO training, and gay-straight-alliance assistance.

**Website:** <https://gbpflag.org/>

**Main Phone:** (781) 891-5966

**Parent and Caregiver Helpline:** (866) 427-3524

**Email:** [info@gbpflag.org](mailto:info@gbpflag.org)

## VI. Elder Specific Resources

### **Elder Services of Worcester (WLEN) (The Worcester LGBT Elder Network)**

**Services:** WLEN addresses the needs of aging lesbian, gay, bisexual, and transgender people and provides a source of information and referral for LGBT elders and their caregivers.

**Phone:** (508) 756-1545

**Website:** <https://eswa.org/about-us/lgbt/>

**Location:** 411 Chandler Street, Worcester, MA

### **The Rainbow Lunch and Supper Clubs**

**Contact Information:** Reservations Required \*\*

**Phone:** (508) 756-1545 ext. 404

**Email:** wlen@eswa.org.

**Services:** offers LGBT seniors age 60+ a nutritious meal and an opportunity to socialize with friends and enjoy various activities including programs, entertainment and educational series

- **The Rainbow Lunch Club** meets the 2nd & 4th Wednesdays of each month at the Unitarian Universalist Church of Worcester, 90 Holden Street, Worcester, MA. Lunch is served at noon, followed by entertainment, activities or programs.
- **The Rainbow Supper Club** gathers the first Tuesday evening of each month at the Unitarian Universalist Church of Worcester, 90 Holden Street, Worcester, MA. Supper is served at 6:00pm, followed by social time.

### **Community Legal Aid**

**Services:** Provides free civil legal services to low-income and specifically elderly residents of central and western Massachusetts.

**Address:** 405 Main Street Worcester, MA

**Phone:** (508) 752-3718.

**Website:** [www.communitylegalaid.org](http://www.communitylegalaid.org)

### **Elder Services of Worcester Area**

**Services:** Home assessments, care management, caregiver connections. Home care services including:

- Personal care
- Companionship
- Light housekeeping
- Running errands
- Laundry
- Meal planning
- Incidental transportation
- Hospice support
- Respite care
- Overnight Care
- Private Nursing Services
- Certified Care Management
- Assessment and coordination of client's health care needs
- Support for caregivers
- Medication Management

- Medication reminders
- Alzheimer's and Dementia Care

**Address:** 67 Millbrook Street Worcester, MA

**Phone Number:** (800) 243-5111

**Website:** [www.elderwoodhomecare.com](http://www.elderwoodhomecare.com)

## **LGBTQ National Senior Hotline**

**Services:** Provides seniors the ability to talk with trained peer-counselor volunteers about isolation, relationships and HIV/AIDS.

**Phone Number:** 1 (800) 246-7743

**Website:** <https://www.glbthotline.org/senior.html>

**Email:** [help@LGBThotline.org](mailto:help@LGBThotline.org)

### **Rainbow Elders**

**Services:** Opportunities and information on building connections with other LGBTQIA+ elders in the community.

**Website:** <https://lifepathma.org/rainbowelders>

**Main phone number:** (800) 732-4636

**Western MA phone:** (413) 773-5555

**Central MA phone:** (978) 544-2259

**24/7 Elder Abuse Hotline:** (800) 922-2275

**Address:** 101 Munson St., Suite 201, Greenfield, MA 01301

## VII. Youth Specific Resources

### **Supporters of Worcester Area Gay and Lesbian Youth (SWAGLY)**

**Services:** Provides a safe place for gay, lesbian, bisexual, transgendered, questioning youth and their straight allies who are 22 or younger to socialize, learn and share. It offers weekly programming that provides information on HIV/STI's, ways to practice safe and consensual sex, prevention and screening, activism, LGBTQIA+ representation in the media, and more!

**Location(s):** 85 Green Street, Worcester, MA 01604 (entrance is at 12 Plymouth St.)

**Phone:** (508) 755-3773 ext. 42.

**Email:** [swagly@aidsprojectworchester.org](mailto:swagly@aidsprojectworchester.org)

**Website:** <https://www.aidsprojectworchester.org/swagly/>

*Can also follow SWAGLY on Twitter, Facebook, LinkedIn, and Instagram*

### **Ellsworth Child & Family Counseling Center**

**Contact:** Dr. Johanna Sagarin, Clinical director

Services for children and adolescents including CBT, DBT, family therapy, individual therapy, trauma informed therapy.

**Address:** 21 Cedar Street Worcester, MA 01609

**Phone:** (508) 753-5425

### **Caitlyn Dunham, LICSW**

**Services:** Therapist specializing in traumatic experiences, working with young children and families and helping people explore and make shifts in their gender identity.

**Address:** 489 Washington Street Auburn, MA

**Phone:** (508) 731-8413

### **Safe Home of Central Massachusetts- Youth Drop In Center**

**Services:** Drop in Center open to youth ages 14-23, meets Thurs 6:30 -9:00 p.m., PFLAG of Greater Worcester open to parents, friends, and members of LGBT community, meets third Wed each month from 7:00 p.m.-9:00 p.m.

**Address:** 4 Mann Street Worcester, MA

**Phone:** (508) 755-0333

**Website:** [www.safehomesma.org/](http://www.safehomesma.org/)

### **LGBTQ National Youth Talk-Line**

**Services:** Hotline that provides online private one to one chat and email peer support for LGBTQ youth. Services also available for parents who want to learn more about how to care for the LGBTQ youths in their lives.

**Phone Number:** 1 (800) 246-7743

**Email:** [help@LGBThotline.org](mailto:help@LGBThotline.org)

**Website:** <https://www.glbthotline.org/youth-talkline.html>

## **Massachusetts Commission on LGBTQIA+ Youth**

**Services:** Advises others in state government on effective policies, programs, and resources for LGBTQ youth. Includes a LGBTQ Youth Resource Map in MA, events for advocacy and outreach, and Safe School Program training.

**Website:** [www.mass.gov/orgs/massachusetts-commission-on-lgbtq-youth](http://www.mass.gov/orgs/massachusetts-commission-on-lgbtq-youth)

## **Scholarships & Resources for Transgender College Students**

**Services:** Includes a guide offering key resources and top scholarships for high school/college students who are transgender.

**Website:** [www.edumed.org/financial-aid/transgender-students-scholarships-resources](http://www.edumed.org/financial-aid/transgender-students-scholarships-resources)

## **Gender Spectrum Youth Support**

**Services:** Gender Spectrum hosts free online groups for pre-teens, teens, parents, caregivers, and other family members and adults. These groups provide you with the opportunity to connect with others, share experiences, and feel the comfort of a supportive community.

**Website:** [www.genderspectrum.org/articles/gender-spectrum-groups](http://www.genderspectrum.org/articles/gender-spectrum-groups)

### **Specific Groups:**

- Group for Pre-Teens (ages 10-12)
- Group for Pre-Teens and Teens (ages 13-19)
- Black Trans, Non-Binary & Gender Expansive Teen Group: This online group is specifically for Black trans and non-binary teens to connect with one another open to youth ages 13-19. Facilitated by the incredible Madin Lopez founder of ProjectQ.
- POC (People of Color) Trans, Non-Binary & Gender Expansive Teen Group: This online group is open to any youth of color ages 13-18 who identify as transgender, non-binary, gender-expansive or are exploring or questioning their gender

## **BAGLY: The Boston Alliance of Gay, Lesbian, Bisexual and Transgender Youth**

*Youth-led, adult-supported social support organization, committed to social justice and creating, sustaining, and advocating for programs, policies, and services for the LGBTQ+ youth community.*

**Services:** Virtual community connection through following groups(Open to all ages 22 and under):

Women's Meeting, Nerd Hour, Boys Lounge, Disabilities Meeting, POC Meeting, Girls Room and more.

**Spotlight group: Transgender/ Non-Binary Meeting every Friday 5pm-6pm via Zoom**

There are also monthly social events: Open Mic Nights, Arts Corner, Family Dinner, and more!

**Phone:** (617) 227-4313

**Email:** [info@bagly.org](mailto:info@bagly.org)

**Website:** [www.bagly.org](http://www.bagly.org)

## **The Trevor Project Hotline**

**Services:** Trained counselors for 24/7 available via text, online chat, phone call. Services to lesbian, gay, bisexual, transgender, queer & questioning (LGBTQ) young people under 25.

*If you are a young person in crisis, feeling suicidal, or in need of a safe and judgment-free place to talk, call the TrevorLifeline now*

**Phone:** 1 (866) 488-7386.

**Website:** [www.thetrevorproject.org](http://www.thetrevorproject.org)

## Safe Schools Program for LGBTQ students

**Services:** The Safe Schools Program is a joint program between the Massachusetts Commission on LGBTQ Youth and the Massachusetts Department of Elementary and Secondary Education (DESE). The Safe Schools Program seeks to combat bullying and to protect the health and safety of LGBTQ students.

**Website:** <https://www.mass.gov/info-details/safe-schools-program-for-lgbtq-students>

**Phone:** (617) 624-5495

**Email:** [commission@ma-lgbtq.org](mailto:commission@ma-lgbtq.org)

## Out Now

**Description:** A safe space for queer youth and allies to learn, create, develop leadership skills, learn about LGBTQ history, and more. This organization has existed since 1995.

**Website:** <http://outnowyouth.org/>

**Phone:** (413) 736-4610

**Email:** [outnow@comcast.net](mailto:outnow@comcast.net)

**Address:** 1695 Main St. (2nd floor), Springfield, MA 01103

## OUT MetroWest

**Description:** OUT MetroWest is an independent non-profit organization that runs multiple programs for transgender, non-binary, gender questioning, and allied youth. The meetings and programs are run out of their hub in Framingham, MA.

**Services:** Social, educational, and support meetings for LGBTQ+ high schoolers, meetings focused on support for trans, non-binary, and gender questioning high schoolers, programs for LGBTQ+ middle schoolers, LGBTQ+ BIPOC youth hangouts, etc. They have over 1000 youth programs in the MetroWest region and provide trainings for schools and organizations.

**Website:** [outmetrowest.org](http://outmetrowest.org)

**Phone:** (508) 875-2122

**Address:** 160 Hollis St, Framingham, MA 01702 (ātac: downtown arts + music)

## GLASS (part of the Justice Resource Institute)

**Description:** GLASS provides a continuum of services to LGBTQ+ youth of color and their allies (Boston and Framingham areas). GLASS also provides education and consultation for providers and community organizations.

**Services:** GLASS offers HIV/STI testing, treatment, and PrEP for LGBTQ+ youth (18-29 years of age). Appointments required. Testing available M-F 9:30am-4pm.

**Website:** <https://jri.org/services/health-and-housing/health/boston-glass>

**Address:** Two locations -

75 Amory Street, Garden Level, Boston, MA 02119

1 Grant Street, Framingham, MA 01702

**Contact person:** Francisco Rivera (**email:** [frivera@jri.org](mailto:frivera@jri.org) or **call/text:** (978) 604-6937).

## InterACT: Advocates for Intersex Youth

**Description:** InterACT advocates for human rights of children born with intersex traits.

**Website:** <https://interactadvocates.org/>

**Address:** 365 Boston Post Road, Suite 163, Sudbury, MA 01776

**Email:** [info@interactadvocates.org](mailto:info@interactadvocates.org)

**Phone:** (707) 793-1190

## VIII. Food Resources

### **Centro Food Pantry**

**Services:** Emergency Food Pantry Services. Must bring ID and proof of income

**Address:** 11 Sycamore Street Worcester, MA

**Phone:** (508) 798-1900, ext.

**Website:** <https://centroinc.org/services/emergency-food-pantry-services/>

### **Jeremiah's Inn Food Pantry**

**Services:** Need proof of residence, ID and Social Security Number. One visit per month. The Food Pantry at Jeremiah's Inn provides emergency food assistance to individuals and families in need.

**Address:** 1059 Main Street Worcester, MA 01603

**Phone:** (508) 755-6403

**Website:** [www.jeremiahsinn.com](http://www.jeremiahsinn.com)

**Contact person:** Nutrition Center Coordinator – Mary Tambling. (508) 755-6403 Ext. 13.

[Mary@jeremiahsinn.com](mailto:Mary@jeremiahsinn.com)

### **Mass Veterans Inc. Food Pantry**

**Description:** Veterans ID required for food pantry.

**Address:** 69 Grove Street Worcester, MA

**Phone:** (508) 791-1213, ext. 108

**Website:** <https://www.veteransinc.org/services/outreach/>

### **Quinsigamond Village Neighborhood Center**

**Services:** Bread and Pastry is available on a daily basis and Emergency Food is available upon request. Appointments required. Need ID, address, Social Security Number, and proof of income.

**Address:** 16 Greenwood Street Worcester, MA

**Phone:** (508) 755-7481

**Website:** <http://www.quinsigamondvillage.com/>

### **South Worcester Neighborhood Center**

**Description:** Proof of address/residency and number of household members required. One visit per week.

**Address:** 47 Camp Street Worcester, MA

**Phone:** (508) 757-8344

**Website:** [https://swnic.weebly.com/?fbclid=IwAR1VUFzMTOPkC7Lhm0Hj5Suw8rY8mK3ww69s9PhKVpE\\_Qzq30FDrg69OJLO](https://swnic.weebly.com/?fbclid=IwAR1VUFzMTOPkC7Lhm0Hj5Suw8rY8mK3ww69s9PhKVpE_Qzq30FDrg69OJLO)

## IX. Other

### Community Help

**Description:** A search tool to help you find services in your area, including: food, housing, home goods, transportation, healthcare, financial resources, legal services, employment, childcare/elder care, etc. This resource is not specific to the LGBTQIA+ community but does contain a variety of options and allows you to search by zip code.

**Website:** <https://www.communityhelp.net/>

### Electrology Institute

**Services:** Low price clinic for electrology. Services provided by students overseen by instructors.

**Address:** 1501 Main St #50, Tewksbury, MA 01876

**Phone:** (800) 548-6339

**Website:** <https://www.electrologyinstitute.com/>

### Justice Resource Institute

**Services:** Behavioral health, juvenile justice, community services, skill development, education, housing support, foster care, and child services. For questions about LGBTQ+ specific services call (508) 935-2960 to speak to someone in GLASS. GLASS is located in Framingham, MA.

**Website:** <https://jri.org/>

**Address:** 160 Gould Street, Suite 300, Needham, MA 02494

**Phone:** (781) 559-4900

**Fax:** (781) 559-4901

### Gay Men's Domestic Violence Project (GMDVP)

**Description:** 24-Hour Emergency Hotline. Legal advice, advocacy, court accompaniment, crisis intervention, safety planning, housing advocacy, employment advocacy, emergency safe home, emotional support, and first/last month's rent checks.

**Phone:** 1(800) 832-1901

**Email:** [cs@gmdvp.org](mailto:cs@gmdvp.org)

**Website:** <http://gmdvp.org/gmdvp/>

### GLAD Answers

**Services:** Free, confidential legal information, assistance, and referrals.

**Phone:** 1 (800) 455-GLAD

**Phone available:** M-F 1:30pm-4:30pm (free and confidential).

**Website:** <https://www.glad.org/know-your-rights/glad-answers/>

Use the email form on the website for fastest answers. Voicemails will be answered within two weeks.

### LGBT National Hotline

**Services include:** telephone, online private chat and email peer-support, accurate information, and local resources across the United States.

**Phone:** 1 (888) 843-4564

**Website:** <https://www.glbthotline.org/national-hotline.html>

**Email:** [help@glbthotline.org](mailto:help@glbthotline.org)

## The Network / La Red

**Description:** 24 hours free confidential hotline for emotional support, information, referrals, safety planning, crisis intervention for LGBTQ persons as well as SM/kink/polyamorous community members who have experienced intimate partner violence. Hotline operators are trained in various types of counseling.

**Website:** <https://www.tnlr.org/en/24-hour-hotline/>

**Phone(s):** (617) 742-4911 (voice), (800) 832-1901 (Toll-Free)

If you have call blocking or Anonymous Call Rejection (ACR), it needs to be deactivated to accept calls from The Network/La Red.

- **To deactivate ACR:**
  - Press \*87 (or 1187 on rotary or pulse-dialing phones).
  - You will hear a confirmation announcement that ACR is deactivated.
  - When ACR is off, all calls will reach you.
  - You must re-activate Anonymous Call Rejection (ACR) for the service to begin again.
- **To re-activate ACR:**
  - Dial \*77 (or 1177 on rotary or pulse-dialing phones).
  - You will hear a confirmation announcement that ACR is activated.
  - ACR will remain on until you turn it off.

## GLBTNearMe.org

**Description:** A search engine for finding local social supports, resources, community centers, youth groups, etc. for all members of the LGBTQ+ community. Search by zip code, distance, and category of resource desired. There are over 15,000 resources available.

**Website:** <https://www.glbtnearme.org/>

## National LGBTQIA+ Health Education Center: A Program of the Fenway Institute

**Services:** Educational programs, resources, and consulting for healthcare organizations to improve the care they provide to their LGBTQIA+ patients.

**Website:** <https://www.lgbtqihealtheducation.org/>

**Address:** The Fenway Institute Ansin Building, 8th Floor 1340 Boylston Street Boston, Massachusetts 02215

**Phone:** (617) 927-6354

**Email:** [education@fenwayhealth.org](mailto:education@fenwayhealth.org)

## LGBTQ Resource Map

**Description:** A map compiled by The Commonwealth of Massachusetts Commission on LGBTQ Youth. This resource it meant to help healthcare-workers and patients alike find services near them. The map can be downloaded on excel and word.

*To recommend the addition of a new resource or a change to the map, please scroll to the bottom of the web page and use the feedback form.*

**Website:** <https://ma-lgbtq.org/>

## **TWLOHA**

**Description:** A search engine: "Search for free or reduced local mental health resources like counseling, addiction services, and support groups, as well as other services you may need like food, transportation, and more."

**Services:** Search by zip code and find 1000s of resources in your area, including: food, housing, goods, transit, health, financial, healthcare, education, work, and legal assistance.

**Website:** <https://twloha.auntbertha.com/>