



CELEBRATING

50 YEARS

EDWARD M.
KENNEDY
COMMUNITY
HEALTH CENTER

We help people live healthier lives.

2022 ANNUAL REPORT

2022: A Milestone Year.

Sustaining any organization for 50 years is difficult at best. To thrive for five decades and become a leader in your field requires a strong resolve, laser focus and a host of dedicated staff and supporters.

The tenacity of the seven pioneering women who brought Great Brook Valley Health Center to life became the framework that moved Kennedy Community Health successfully forward for 50 years. Their focus on providing accessible, affordable health care to anyone in need created the foundation that supports our growth and expansion with our eyes always on addressing community need.

So, it was only fitting that these amazing women were at the heart of our 50th Anniversary celebration. Without their fortitude in 1972, the over 31,000 individuals we

serve each year would not have access to health care today. And not just any health care. Without our Seven Founding Mothers, the people who live and work in the communities we serve would not have access to linguistically and culturally appropriate health care; health care that is equitable and just and that provides services to anyone no matter their ability to pay. This is at the center



of our legacy. This is the hallmark of Kennedy Community Health.

Our 2022 Annual Report highlights a few milestones



leading up to our 50th year. We were fortunate that we were able to acknowledge many more through a history mural that you can find displayed at all our health centers. This report also showcases some of the ways we celebrated our anniversary year and shares the incredible service provided by our staff as they reached new heights in

IN RECOGNITION OF OUR **SEVEN** FOUNDING MOTHERS

health care delivery.

Although our 50th Anniversary year has ended, Kennedy Community Health's history is far from over. 2023 will see the opening of two new health centers as we continue to find opportunities to help people live healthier lives.

Thank you.

A stylized blue ink signature of AiVi Nguyen.

AiVi Nguyen
Board Chair

A stylized blue ink signature of Stephen J. Kerrigan.

Stephen J. Kerrigan
President & CEO

2022: A Year of Celebration.

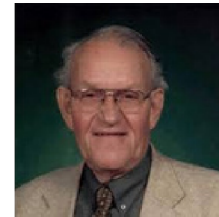
2022 marked an important milestone for our Health Center as we celebrated our 50th anniversary of helping people live healthier lives. It is hard to know if our Seven Founding Mothers ever envisioned the impact their dream would have on health equity throughout Central Massachusetts and beyond. We are forever grateful for their unwavering commitment in 1972 to establish a health center that would break the status quo and evolve into one of the largest community health centers in Massachusetts.

Of course, our incredible 50-year legacy would not have been possible without the support and dedication of hundreds of individuals throughout the years who believed that health care is a right in this country and not a privilege. Named after one of the most prolific spokesmen of our time on health equity, the Edward M. Kennedy Community Health Center stands as a beacon of hope and equality in our Commonwealth.

The following are highlights of our prestigious history:

1

Charles Estus, a business and community leader, along with **Mick Huppert**, who became the first executive director of Great Brook Valley Health Center, provided tremendous support to our **Seven Founding Mothers** in the early days of the Health Center.



2

Angel Hampton helped advocate for and bring improved health care to Great Brook Valley in the 1970s.



3

In the mid-1980s, **Zoila Torres Feldman**, the Health Center's first President and CEO, escorted **Senator Edward M. Kennedy** on his visit to 32 Great Brook Valley Avenue, the first home for the Health Center.



4

Senator Edward M. Kennedy, for whom the Health Center was eventually named, spent time with children who lived in Great Brook Valley as part of his visit to the Health Center.

5

The Great Brook Valley Health Center Board, led by **Roberta Gunn**, approved the purchase of the land that would house our flagship health center at 19 Tacoma Street.



7

The Health Center's first physician, **Dr. Muddana Haribabu**, chats with **Dr. John Sullivan** at the ribbon cutting event.



6



U.S. Surgeon General, **Antonia Novello, MD**, was the special guest at the ribbon cutting for our 19 Tacoma Street building in 1992.

8

On August 25, 2010, the Health Center officially became known as the Edward M. Kennedy Community Health Center. Edward M. Kennedy, Jr. speaking at the podium during the renaming ceremony.

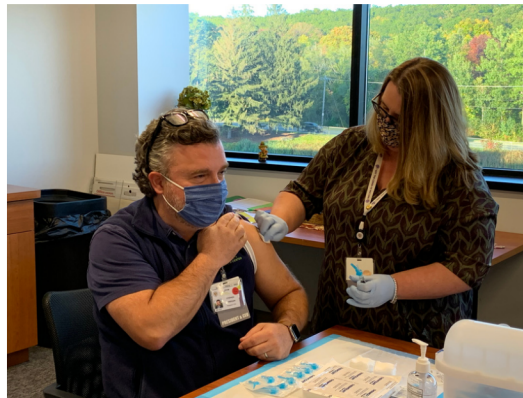


9

Kennedy Community Health expanded beyond its Worcester roots with a new, large health center site in Framingham in 2012 and the opening of a third site in Milford in 2014.

10

The entire Kennedy Community Health team joined together to meet the moment of the pandemic.



On **August 22, 2022**, exactly 50 years to the day when the Health Center was founded, a plaque commemorating our **Seven Founding Mothers** was installed in the front of 32 Great Brook Valley Avenue, the building where it all began.



Pictured left: **City Councilor Sean Rose, Stephen J. Kerrigan and State Representative James O'Day**



Pictured right: Kennedy Community Health Staff who worked at 32 Great Brook Valley Avenue: **Lizette Perez, Leo Negron Cruz, Clara Pastor and Gregoria Soto**

2022: A Year of Recognition

12



Worcester Regional Chamber of Commerce President and CEO, **Tim Murray**, presents **Steve Kerrigan** with a plaque recognizing the 50th Anniversary milestone for Kennedy Community Health.

13



On June 30, 2022, Kennedy Community Health bid farewell to our COO, **Leah Gallivan**, who joined the Health Center in 1987 and never looked back.

14

The Community joined together on **September 29, 2022** to celebrate the impact of 50 years of community-based health care.



15

A special Holiday Drive was held to collect over 250 winter items for our patients and the community in cooperation with **AiVi Nguyen, Board Chair**, Kennedy Community Health and the **Bowditch & Dewey Team**.



2022: A Bright Future.

With 50 incredible years under its belt, one would think that Kennedy Community Health would be content with the status quo. But that is far from the truth. In reality, the Health Center is embarking on one of its largest expansions in its 50-year history with the opening of two new health centers: one in Milford and one in Worcester.

“When I started in my new role, I took very much to heart our mission, which is to help people live healthier lives,” shares President and CEO, Stephen J. Kerrigan. “The only way we do that is if we're here and available to patients. However, I did get a very strong feeling early on as I toured our sites that we were at max capacity. Our Milford site, with just 5,000-square-feet of space, was just bursting at the seams. My first or second week we turned a storage closet into a triage room because they just didn't have the space, and our

Tacoma Street site in Worcester was maxed out and unfortunately landlocked.”

So, when a 30,000 square foot building at 605 Lincoln Street became available, the Health Center seized the opportunity to almost double its footprint in Worcester. With the opening of this facility, Kennedy Community Health will operate two large health center sites less than a half a mile apart, providing increased capacity for our patients and access to vital health care services, especially for our most vulnerable populations. The 605 Lincoln Street facility will house our Worcester-based dental, behavioral health and optometry practices, as well as a small pharmacy, urgent care and other ancillary services. Moving our behavioral health and dental practices to this new site is opening space at 19 Tacoma Street to increase access to primary care services.



Top: 605 Lincoln Street opening February 2023.

Bottom: 41 Cape Road, Milford opening 2023.



The third floor of our 19 Tacoma Street facility was repurposed to host eight new medical exam rooms as part of our vision to increase access to primary care. A ribbon cutting with our new COO, Ruby Cherfils and one of our patients was held on September 12, 2022.

The need to expand in Milford became critical as well, due to the growing patient population. With our current health center at 42 Cape Road serving over 6,000 patients each year and counting, and demand for community health services increasing exponentially in this region, our move to a new facility located directly across the street at 41 Cape Road will nearly triple our service capacity and allow us to address the demand for dental, optometry and pharmacy services that we were previously unable to offer. This larger site, which will open in March 2023, will also support an expansion of primary care, behavioral health, and other support services.

2022: A Year of Achievement

Kennedy Community Health had a lot to celebrate in 2022. Most prominent of course was the Health Center's 50th anniversary. A special time to reflect on our prestigious history, as we recognized our seven Founding Mothers for their determination to break the status quo and provide care to a population that had been overlooked by the area's healthcare delivery system.

However, amidst this time of jubilation, our great team kept up their pace in delivering the best care possible to our patients, keeping access to health care services open, all of which made 2022 an even more momentous year. Take a look!



31,356

patients were served: the largest number served in our history.

85

languages spoken by patients across our **THREE** health care facilities.

280

refugees were welcomed from across the globe and had access to health care upon their arrival to Central Mass

These numbers have made us feel very proud. Prouder still because behind them are happy, healthier patients who are even more dedicated to this, their community health center.

We want to thank our patients and our community who understand the value of quality health care and we look forward to the future as we continue to help all people live healthier lives.

137,707

prescriptions were processed.

2,780

eye glasses were distributed.

163

transgender and gender diverse individuals received comprehensive care from our dedicated practice, which **doubled** in size in only one year

2,370

health insurance applications completed

1,546

health insurance renewals

14,277

health insurance assists

Edward M. Kennedy Community Health Center would like to thank our supporters for their generous contributions.

Edward M. Kennedy Board Supporters (2022)

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Gail Hormats
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Boston Public Health Commission
Health Resources and Services Administration
Mass Health Connector
Massachusetts Department of Public Health
Office of Refugees and Immigrants

In-Kind Support

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BOARD OF DIRECTORS

For the year ending June 30, 2022

Unrestricted Operating Revenues:

Net Patient Service Revenue	\$32,191,600
Grants and Contracts	\$11,259,924
Donated Goods and Services	\$1,634,055
Interest, Management Fees and Other Contributions	\$1,467,285
	\$206,978

Total Operating Revenue **\$47,768,842**

Unrestricted Non-Operating Revenues: (Expenses)

Capital Grants	\$577,228
Forgiveness of Note Payable and accrued interest	\$4,022,626
Non-Operating Revenue	\$199,861
Non-Operating Expenses	(\$2,801)
Impairment loss and loss on disposal of property	\$489,580

Total Non- Operating Revenue (Expenses) **\$5,286,485**

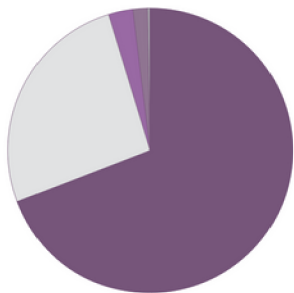
Change in Net Assets \$6,893,896

Unrestricted Operating Expenses:

Salaries and Wages	\$23,754,461
Medical, Dental and Pharmaceuticals Supplies	\$5,207,546
Payroll Taxes and Employee Benefits	\$4,366,937
Purchased Services	\$2,907,000
Depreciation and Amortization	\$1,514,693
Donated Goods and Services	\$1,643,055
Office Expense	\$1,602,708
Occupancy	\$1,262,242
Professional Fees and Other	\$1,492,126
Interest Expense	\$566,122
Communications	\$310,346
Pass Through Grant Expense	\$3,010
Insurance	\$204,429

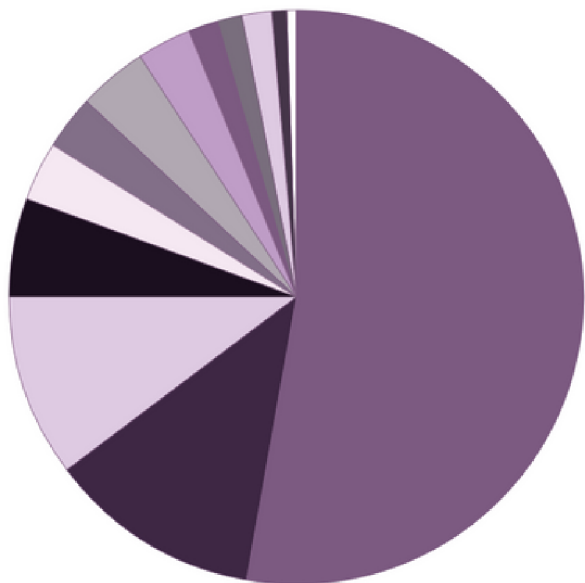
Total Operating Expense **\$44,834,675**

Change in unrestricted net assets from operations \$1,934,167



Revenues:

- Net Patient Service Revenue, 68.83%
- Grants and Contracts, 24.08%
- Donated Goods and Services, 3.51%
- Interest, Management Fees and Other, 3.14%
- Contributions, 0.44%



Expenses:

- Salaries and Wages, 52.98%
- Medical, Dental and Pharmaceuticals Supplies, 11.61%
- Payroll Taxes and Employee Benefits, 9.74%
- Purchased Services, 6.48%
- Depreciation and Amortization, 3.38%
- Donated Goods and Services, 3.66%
- Office Expense, 3.57%
- Occupancy, 2.82%
- Professional Fees and Other, 3.33%
- Interest Expense, 1.26%
- Communications, 0.69%
- Insurance, 0.01%
- Pass Through Grant Expense, 0.46%



WORCESTER | MILFORD | FRAMINGHAM

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